

Robert McMahon-Glynn Witness For Michael Arnstein

April 19, 2017

To whom it may concern:

I was employed as Chief Technology Officer at The Natural Sapphire Company (NSC) for approximately two years between March 2011 through February 2013.

During my time at NSC, I witnessed the results of a systematic campaign of harassment against NSC as an organization as well as individual employees. As CTO, I had first-hand knowledge of many of these issues as it would be my responsibility to rectify or ameliorate problems caused by these actions. It is my belief that all of this was done by, or at the direction of, a past contractor based in India named Prashant Telang. During my time at NSC I experienced:

- * Our e-commerce site and internal order-processing and customer-relation-management software, originally produced by Prashant Telang and his employees, contained a malicious "back-door" within the source code designed to disable the systems and delete data necessary to run the systems. This malicious code was activated shortly after I started at NSC causing a loss of sales revenue and significant manhours to fix the damage and remove the "back-door" code.

- * E-mails sent to employees, including myself, to both corporate NSC as well as personal addresses, encouraging individuals to cease working at NSC, threatening that employees would be subject to online harassment themselves if they continued working at NSC, and slandering employees and Michael Arnstein. Many of these messages were signed by Prashant Telang and came from mail servers with authority from domain names Prashant Telang had control of.

- * Websites published on the internet and reviews posted to online forums dedicated to tarnishing the the reputation of NSC and it's products.

- * Security vulnerabilities in an open-source website framework (WordPress) NSC was using were exploited to delete data and files on NSC's servers.

- * NSC's online paid advertising was targeted by using an anonymous proxy service (Tor), increasing costs exponentially.

This constant campaign of harassment and online attacks created a huge amount of extraneous work for NSC's employees, reduced NSC's ability to perform regular business, created undue stress for NSC staff and Michael Arnstein, and most assuredly cost NSC a significant amount of sales revenue. If requested, I would readily testify under oath to my experience in these matters.

Sincerely,

Robert McMahon-Glynn

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